Issue Management

Special Olympics Ontario

What is Issue Management?

The handling of issues that develop within a company or organization.

What is the process for Issue Management?

Issue Management Process

1. Issue reported or identified

2. Assessment & prioritization

3. Review possible actions

4. Action

5. Documentation

6. Review & monitor

Why is issue management important?

1. Improves the organization.

2. Improves member experience

3. Improves decision making

4. Is critically important

5. Essential Requirement

Issue Reduction & Prevention

- Full & complete registration. (Police records check, volunteer interview, reference checks completed)

- Completion of trainings & certification

- Adherence to policy

- Abiding by the Code of Conduct(s)

- Know your athlete

- Submission of Accident & Incident Reports

- Contact SOO Staff

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Thank You!

Questions?

sherylh@specialolympicsontario.com

(416) 447-8326 ext. 270